

Haven for Hope®

Young Adult Programing

Two Programs - One Mission

Our Promise

A safe indoor sleeping space year round surrounded by your peers for individuals ages 18-24

Designated community spaces for young adults in the Courtyard and Campus

Access to specialty case management teams and services

Lockers for safekeeping of belongings

Gender neutral restrooms and showers

- Designated sleeping spaces
 - Courtyard: 12 bunks (24 beds)
 - Campus: 14 - 2 person rooms (28 beds)
- Meals, including sack lunches to take to work
- Clothing and hygiene items
- Place to store items
 - Courtyard: Lockers and baggage check (for storing items during the day to attend appointments, search for employment, or while going to work)
 - Campus: Lockers in each room
- Laundry room and services
 - Campus: Designated laundry days and hours
 - Courtyard: Laundry services provided
- Courtyard: Medication room for safekeeping and storage of medications
- Gender neutral restrooms and showers
- Mail services
- Employment opportunities
- ID recovery: Social Security card, birth certificate, and state issued identification
- Substance use recovery, detox services, and sober living
- Partner services such as: Medical, Eye, and Dental care
- Psychiatric services and counseling
- Livingroom for counseling services

For feedback, comments, or concerns email
client.feedback@havenforhope.org

Eligibility

Campus

- State or Government Issued ID, School ID with school records
- Experiencing homelessness
- Ability to pass a urine analysis drug test

Courtyard

- Experiencing homelessness

Questions on eligibility?
intakeinfo@havenforhope.org

Meet the Team



John Clay

Intake Specialist

Hobbies: Hiking, swimming, and exploring nature

Favorite Holiday: Halloween

Email: john.clay@havenforhope.org



Ra-hana Worsley

Case Manager

Hobbies: Walk with her 3 dogs, and watch action movies

Favorite Holiday: Resurrection Day

Email:
rahana.worsley@havenforhope.org



Albert Llamas

TS Coordinator

Hobbies: Spending time with family, loves eating wings

Favorite Holiday: New Year

Email:
albert.llamas@havenforhope.org

FAQ's

How do I enroll?

Campus enrollments are held Monday - Friday from 7am to 3 pm dependent on availability.

Courtyard access is available 24/7.

How are beds assigned?

Campus clients will be assigned a room on a first come first served availability with a same gender roommate.

Courtyard clients will be assigned a different bed each night, permanent beds will be assigned after 30 days of services.

Do I need to sleep at Haven each night?

Quick answer is "no." Campus clients will be allowed a maximum of 10 nights a month off campus, with case management and team coordination. Courtyard services are as needed, however enrollments auto close after 7 missed days, but you can always re-enroll.

Do I need to commit to sobriety?

No. The Courtyard is available to all clients in all walks of their recovery journey. For campus programming, individuals need to be willing to maintain sobriety for the safety of our clients in recovery and our children.

What if I do not have a photo ID?

We accept state or government issued IDs, and can work with your school ID and school records (report cards, enrollment form, etc...). If you do not have any form of picture ID, you can enroll in the Courtyard and work with the team to get an expedited ID.

Do I need to participate in case management?

Yes, but if you have a case manager through another agency they will be your primary case manager, your Haven case manager will help coordinate to avoid duplication of services.

I am 18-24 and identify as LGBTQ+, am I still eligible for Thrive?

Yes, please ask the intake specialist for a referral to Thrive.

What if I need transportation to Haven for Hope?

You can contact the City's Homeless Connections Hotline at 210-207-1799, or Haven's Outreach team at 210-220-2100 to help coordinate transportation.